

Drift LIVE CHAT



Ricky Potts

Thank you for your interest in The Fountaingrove Club. How may we be of service to you today?

Over 1,500 members & guests have benefited to date from our Live Chat solution. Some of the benefits of a Live Chat solution include:

- Drive rounds and revenue
- Improve customer service and loyalty
- Discover pain points for members
- Faster problem resolution
- Member convenience
- Proactive outreach
- Reports and analytics

Members & guests demand access to immediate support that helps them easily navigate the website in their preferred format.

Using Live Chat, you can communicate with your members in a channel they prefer and use that to provide an unforgettable experience.

Data proves that a Live Chat solution provides benefits for your business and increases revenue at little to no cost.

Chat ⚡ by Drift

Live Chat has helped us generate over

\$135,000
in trackable revenue to date

59%
of consumers would rather go through additional channels to contact customer service than use their voice to communicate. (Business Insider, 2018)

51%
of consumers say a business needs to be available 24/7 for support. (Inc., 2017)

50%
of consumers say that having a live person answer questions in the middle of a purchasing decision is one of the most important features a brand can offer. (Forbes, 2016)

92%
of customers feel satisfied when they use the Live Chat feature when dealing with businesses, more than any other communication option. (Forbes, 2016)